

OHATCHEE WATER SYSTEM
7801 AL HWY 77
P.O. BOX 645
OHATCHEE, AL 36271
892-3232

MAYOR STEVEN E. BASWELL
WATER SUPERINTENDENT

DONNA DEESE
WATER CLERK

SECTION I: Use of 3,000 gallons or less \$22.04 + .88 = \$22.92. Over 3,000 gallons-
Add \$3.25 per 1,000 gallons.

SECTION II: A late charge of 10% is added to bills paid after the 15th of the month. Bills are mailed so that you receive them on or about the first of the month. If you pay after the 15th, you must pay the amount indicated, including the late charge.

SECTION III: In the event the entire balance due on a water bill is not paid by the 15th following receipt of the bill, such bill will be deemed delinquent and subject to disconnection. If the full amount of the current water bill is not paid as stated above, prior to the issuance of the following months water bill, full payment will be required. Service is subject to disconnection for any bill not paid in full by the 16th day of the second month. If the 16th day of the month falls on Friday, Saturday, or Sunday, service will be disconnected on Monday by 1:00 p.m. If water service is disconnected a fee of \$50.00 will be added to your account.

Any check dishonored by any banking institution for insufficient funds shall be subject to a service charge of \$35.00 per check and must be paid along with the face value of such check with cash, certified funds, or money order within three business days of notification to the issuer that such check has been returned. Failure to do so will result in disconnection of water service to that customer.

SECTION IV: In order to initially obtain water service, the following fees must be paid Prior to commencement of water service:

WATER DEPOSIT FEE (Rental Property)-\$100.00
WATER DEPOSIT FEE (Owner Property)-\$50.00

A service charge of \$10.00 shall be assessed for each cut on/off, transfers and work hour service calls.

ALL METERS SHALL REMAIN THE PROPERTY OF THE OHATCHEE WATER SYSTEM.

SECTION V: In the event a new water service is required on the system the property owner shall be assessed a one time fee of \$500.00 plus cost incurred in installing any necessary lines from the existing street lines to the property line of the customer. Furthermore, all responsibility and cost for installation of water lines from the water meter to the house or other structure shall be the responsibility of the customer. All

deposits shall be paid by the customer prior to commencement of services at each separate location.

SECTION VI: Each household and each business location shall have its individual and separate meters. There shall be a separate meter for each mobile home, house trailer, motor home, R.V. or any other site or location. Connection of more than one of the above to the same meter is prohibited.

SECTION VII: The customer is responsible for repairs of all leaks in the service lines from the meter to the household, commercial or other structure or location. Any charges for water contributed to such leaks shall be charged to and paid by that customer being served by said water line. The Town shall be responsible for the repairs and or replacement of the meter and for any leaks and repairs necessary from the main line to the meter unless leaks and/or damages are caused by negligence or willful act of the customer.

SECTION VIII: In the event a customer shall request or require a larger water meter than is considered "standard" by the Town the customer shall pay the difference between the cost of a "standard" meter used by the Town.

SECTION IX: It shall be mandatory that each new customer on the system installs a cut-off valve (other than the one installed on meter) and a "back-flow" check valve between the meter and the service unit. It shall be unlawful for any person or customer to turn the water flow on or off at the meter. The cost for repairing any damage resulting from such acts shall be charged back to the customer by the Town and shall be reimbursed to the Town within 30 days.

SECTION X: A \$50.00 service fee will be charged for the use of fire hydrants up to four hours, from four (4) hours to eight (8) hours, a service fee of \$100.00. In addition there shall be a charge for actual water usage based on the rates stated in Section I above. Any requests for use of a fire hydrant shall be made at least twenty-four (24) hours before service is desired. The user shall be responsible for securing any equipment necessary relating to such request.

SECTION XI: If the customer's water gets disconnected because of nonpayment, and the customer comes in after 4:00 p.m. but before 4:30 p.m. to pay to have the water turned back on, it will not be turned back on until the following working day. If this occurs on Friday, the customer will be charged fifty dollars to get a maintenance person back to cut the water on that evening. Friday is the only day that water will be turned back on the same day.

SECTION XII: THERE IS A DROPBOX FOR AFTER HOURS PAYMENTS.
ALL PAYMENTS DEPOSITED IN DROPBOX SHOULD BE IN A SEALED ENVELOPE.

OFFICE HOURS ARE 8:00 A.M. TO 4:30 P.M. IF YOU HAVE ANY WATER PROBLEMS AFTER HOURS CALL 892-3156.